



Gold Art Wellness Spa Pte Ltd

GOLD ART WELLNESS SPA OUTLET POLICY

1. Gold art wellness spa does not sell prepaid packages.
2. Gold art wellness spa is not GST-registered; prices are all-in, nett prices. Payment modes are cash or NETs only.
3. Gold art wellness spa does not collect deposit but full payment should be made prior to service (as per policy).
4. Gold art wellness spa offers services to both male and female customers.
5. Gold art wellness spa has the right to refuse customers who do not conform to the spa policies.
6. Customers must register this information of NRIC number, name, phone number and make the payment at the counter committed first. Gold art wellness spa is to keeping particulars of customers confidential.
7. Massage beds and utilized equipment shall be cleaned after each and every treatment.
8. Masseur are not allowed to take a mobile phone into the working room, cannot ask customer for a tip, do not force the customer to add timing, do not sell products to customers, cannot leave the working room except for special reasons.
9. Customers are requested to fill the basic health questionnaire form prior to the purchase of the treatments otherwise will be assumed the client has no problems listed in the form.
- 10. All policies are mentioned above. We follow the guidelines of Case Trust and the police licensing department if anything mentioned above is incorrect.**